

## WORKMEN'S BEHAVIOUR CODE

**The following is our Workmen's Behaviour Code. The Contractors staff are expected to abide by the Code – if you should feel at any time that a workmen is not behaving in accordance with the Code below please contact one of the Site Managers who will deal with the problem immediately.**

- a) Follow Health and Safety requirements at all times
- b) Make sure noise and nuisance is kept to a minimum
- c) Wear Contractor's overalls and protective equipment where necessary
- d) Ask permission to use your power / water
- e) No audio equipment or radios are allowed to be used on site
- f) No use of bad or offensive language is allowed on site
- g) Site staff and workmen will not discriminate against any person because of their age, race, gender, nationality or sexual orientation and deal with everyone in a polite and courteous manner.
- h) No smoking is allowed in the Customer's home.
- i) Workmen's tools or possessions must not be left in the home overnight and they must ensure the home is left in a clean and tidy state.
- j) The workmen must not leave the Customer's front door open, on entering or leaving the property.
- k) Use of the Customer's telephone is strictly forbidden.
- l) All contract personnel will carry identity cards at all times, and will produce them on entering a Customer's property as requested.
- m) Site operatives must obey the clients Dress Code Policy and refrain from removing any garments in certain conditions.