

Quality Policy

The Quality Policy of Jamieson Contracting Limited is to operate in accordance with Industry Codes of practices and BS.EN ISO 9001:2008 International Standard for Quality Management Systems.

The contents of this Quality Policy shall be communicated to all personnel through induction training and its understanding verified during internal audits. This policy shall be reviewed at each management review meeting.

The aim of our quality management system is to ensure that:

- We continuously strive to improve the service we offer to our customers.
- We deliver a high quality service, on programme and budget.
- We meet and exceed customer satisfaction.
- Our customer's specifications have been fully understood and met.
- Achieve and maintain high standards of work that enhances our reputation and those of our customers and stakeholders.
- Our team have the skills and resources to fulfil our customer needs.
- We continually train and develop our workforce to maintain high standards.
- We commit to continuously improving our systems and procedures.
- We only use services that meet our own quality assurance standards.
- A professional approach to customer interface is maintained at all times.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at our management review meetings. It is our policy to improve the performance of the QMS.

Signed



Chris Jamieson
Managing Director